

October 12, 2016

Bob Ross, National President  
Association of Professional  
Flight Attendants  
1004 West Euless Boulevard  
Euless, TX 76040-5018

**RE: Reimbursement for Required Crew Meals Not Provided to Flight Attendants**

Dear Bob:

This letter will confirm our understanding and agreement regarding reimbursement for crew meals that are not provided as required in Section 4.C. of the Joint Collective Bargaining Agreement (JCBA). As a result of our recent discussions, the parties agree to the following:

1. If a required crew meal has not been provided, the flight attendant must contact Flight Service Daily Ops, via the toll-free line (888-222-4737) and report the missing crew meals. Flight Service Daily Ops will contact catering and have a meal provided before departure or at the down line station.
2. If catering is unable to provide the required crew meal before departure or at the down line station, the flight attendant will be reimbursed twenty (20) dollars, before taxes.

It is understood reimbursement for missing crew meals is not a contractual requirement and the provisions of the 2014 AA/APFA Joint Collective Bargaining Agreement shall apply in all respects. This agreement may be discontinued by APFA or the Company with thirty (30) days' notice to the other party.

Sincerely,

Cindi Simone  
Managing Director  
Labor Relations

Agreed to by:

\_\_\_\_\_ Date \_\_\_\_\_  
Bob Ross, National President  
Association of Professional Flight Attendants

cc: Laurie Lofgren  
Paul Kinsey

Eugenio Vargas  
Vince Heyer